

कर्मचारी राज्य बीमा निगम
श्रम एवं रोज़गार मंत्रालय
भारत सरकार



Employees' State Insurance Corporation
Ministry of Labour & Employment
Government of India



ESIC's

Stories of Strength, Care and Hope

About ESIC

The Employees' State Insurance Corporation (ESIC), a statutory body under the Ministry of Labour & Employment, Government of India, is dedicated to building a healthy and socially secure workforce. Established in 1952, ESIC has grown from just two centers to an extensive network spanning 674 districts across 36 States and Union Territories. Today, the ESI Scheme covers over 22.23 lakh factories and establishments, providing comprehensive social security and healthcare benefits to more than 3.72 crore Insured Persons and their families, benefiting a total of 14.44 crore people.

Beyond medical care, ESIC offers a wide range of cash benefits to its Insured Persons, ensuring financial protection during sickness, maternity, disability, and employment-related injuries. The organization has established a vast healthcare infrastructure, including 165 hospitals, 1,590 dispensaries, 406 Indian Systems of Medicine (ISM) units, and 105 dispensary-cum-branch offices, along with 610 branch offices and 65 regional & sub-regional offices, to ensure seamless service delivery.

With a vision to extend its reach to every district in the country, ESIC is leveraging IT-enabled solutions to enhance accessibility and efficiency. By embracing technology-driven initiatives, ESIC continues to modernize and simplify benefit distribution, reaffirming its commitment to strengthening India's social security framework and ensuring universal coverage for the nation's workforce.

ESIC's Support Helps Fatima Shaikh Battle Cancer with Financial and Medical Assistance



Smt. Fatima Shaikh

This is the inspiring story of Smt. Fatima Shaikh, an ESIC-insured woman from Verna, Goa. A dedicated factory worker, Ms. Shaikh was diagnosed with cancer in 2022. Through the ESI Scheme, she received essential support in the form of the Sickness and Extended Sickness Benefit, which provided both financial assistance and access to critical medical treatment for her cancer. Grateful for the timely support, Smt. Shaikh expressed her heartfelt thanks to ESIC for standing by her side during this challenging period, enabling her to focus on her recovery and well-being.



Scan for more details

Baby Riya Sahu's Journey: Exceptional Care Under the ESI Scheme



Baby Riya Sahu

Baby Riya Sahu, daughter of Shri Pradeep Kumar Sahu (an insured person under ESIC), was diagnosed with a heart problem that severely impaired her ability to walk and breathe properly.

Riya has been receiving excellent medical treatment at ESIC Hospital. Following her initial checkup and diagnosis, she was referred to another hospital for a crucial operation.

Riya is now showing significant improvement and got recovered.



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Ms. Jasmini Nayak: A Story of Resilience and Support from the ESI Scheme



Ms. Jasmini Nayak

Ms. Jasmini Nayak, a resident of Bhubaneswar, Odisha, faced the profound loss of her husband, Shri Sandeep Kumar Behera, an insured person under ESIC, during the COVID-19 pandemic.

Through the ESI Scheme's Dependant Benefit, she now receives a monthly pension of Rs. 18,300. This financial support has been vital in helping her.



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Smt. Swarnamayee Singh Receives Life-Saving Cancer Treatment Under ESI Scheme



Smt. Swarnamayee Singh

Smt. Swarnamayee Singh, a dependent under the ESI Scheme, received crucial medical treatment for cancer. Hailing from Angul, Odisha, she is the wife of Shri Ajit Ranjan Singh, an Insured Person of ESIC.

After undergoing surgery, Smt. Swarnamayee Singh was diagnosed with cancer and she received comprehensive and timely medical treatment for her condition and made a swift recovery at ESIC Hospital.



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Meera Tomar | Beneficiary of High-Value Medical Treatment | Indore



Smt. Meera Tomar

Smt. Meera Tomar, an insured woman from Indore, Madhya Pradesh, experienced prolonged chest pain and was diagnosed with a lumbar hernia. Her surgery was successfully performed at ESIC Model Hospital, Indore. She is now healthy and recovering well. Watch her full story!



Scan for more details

**ESI Scheme Provides Lifelong Support to Injured Worker:
Shri J. Pratibhan Receives Permanent Disablement
Benefit and Monthly Pension**



Shri J. Pratibhan

Shri J. Pratibhan (an Insured worker) from Palliagaram Post, Chengapattu, Tamil Nadu, had an accident and unfortunately lost his leg the accident made him permanently disabled.

He got Permanent Disablement Benefit (PDB) Under the ESI Scheme and now receives monthly pension for a lifetime and many other benefits.



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Shri Bijay Kumar Das: A Testament to the ESI Scheme's Support



Shri Bijay Kumar Das

Shri Bijay Kumar Das, a technician and an insured person (IP) of ESIC from Mayurbhanj, Odisha, faced a life-altering event when he met with an accident during his work, resulting in 95% disability. Despite this immense challenge, the ESI Scheme has played a crucial role in his journey towards financial independence and well-being.

The ESI Scheme's Permanent Disablement Benefit (PDB) has been a lifeline for Shri Bijay Kumar Das. Through this benefit, he receives pension support, enabling him to lead a financially stable life. The PDB has not only covered his medical expenses but also provided a consistent pension, ensuring that he does not face financial hardships despite his severe disability.

Through the support of the ESI Scheme, Shri Bijay Kumar Das continues to live with dignity and financial stability, showcasing the significant positive impact such benefits can have on the lives of insured persons and their families.



Scan for more details

A Testament to Care: Shri Mahender's Journey to a Healthy Heart



Shri Mahender

Shri Mahender, an insured person under the ESI Scheme, faced a critical heart condition with his heart functioning at only one-fourth of its normal capacity. However, with the dedicated medical treatment he received under the ESI Scheme, his condition improved significantly.

After three months of intensive medical care for his heart condition, Mahender underwent successful surgery at the ESIC Medical College & Hospital, Sanath Nagar, Hyderabad. Due to the care he received, Mahender's heart is now functioning better, allowing him to lead a normal and healthy life. His story is a testament to the effectiveness of the ESI Scheme in providing quality healthcare to those in need.



Scan for more details

Master Rajkarun's Remarkable Recovery: A Story of Hope and Resilience



Master Rajkarun

Beating all odds, Master Rajkarun's journey of recovery stands as a beacon of inspiration for many. The young son of an insured person (IP) of ESIC, Rajkarun was diagnosed with Left Cerebellar Glioma, a challenging brain tumor. Despite this daunting diagnosis, the support provided by the ESI Scheme has played a crucial role in his remarkable recovery.

Under the ESI Scheme, Rajkarun has been receiving top-tier medical treatment at ESIC Medical College and Hospital in Sanath Nagar, Telangana. The comprehensive care and state-of-the-art treatment facilities have been instrumental in his journey towards health and well-being. The relentless efforts of the medical team, combined with the unwavering support from ESIC, have significantly contributed to his recovery.

Master Rajkarun's journey of beating a brain tumor is a story of hope, resilience, and the extraordinary support of ESIC. His experience serves as an inspiration to many, showcasing that with the right care and support, even the most formidable health challenges can be overcome.



Scan for more details

Smt. Rita Vijay Singh Chauhan's Path to Recovery: A Testament to ESIC's Quality Healthcare



Smt. Rita Vijay Singh Chauhan

Smt. Rita Vijay Singh Chauhan, the mother of Shri Vishvajeet Singh Chauhan, an insured person (IP) of ESIC, has been receiving exemplary medical treatment for menorrhagia with large fibroids at the ESIC Model Hospital in Bibvewadi, Pune, Maharashtra. Her story is a testament to the quality healthcare provided under the ESI Scheme, particularly through the Dependant's Benefit.

Diagnosed with menorrhagia and significant fibroids, Smt. Rita Vijay Singh Chauhan faced a challenging health condition. However, under the Dependant's Benefit of the ESI Scheme, she has been able to access top-tier medical care at ESIC Model Hospital. The comprehensive and specialized treatment she is receiving has been pivotal in her recovery process.

Thanks to the dedicated efforts of the medical team and the support from ESIC, Smt. Rita Vijay Singh Chauhan is showcasing a fast recovery and is doing well now. Her story highlights the importance of accessible, high-quality medical care for dependants of insured persons, demonstrating the positive impact such benefits can have on individuals and their families.



Scan for more details

Shri Pradeep Kumar Sahu's Fight Against Renal Disease: A Story of Resilience and Recovery



Shri Pradeep Kumar Sahu

Shri Pradeep Kumar Sahu, an insured person (IP) of ESIC, has been courageously battling renal disease with the help of the ESI Scheme. His journey from initial symptoms to receiving comprehensive medical treatment exemplifies the critical support provided by ESIC.

Initially suffering from stomach aches and a persistent cough, Shri Pradeep Kumar Sahu sought medical attention and was subsequently diagnosed with renal disease. Under the ESI Scheme, he has been receiving essential medical assistance from ESIC Hospital in Angul, Odisha. The timely intervention and quality care have been pivotal in managing his condition.

Recognizing the need for specialized treatment, Shri Pradeep Kumar Sahu was referred to one of ESIC's tie-up hospitals. There, he has been receiving excellent medical care, which has significantly contributed to his fast recovery. The coordinated efforts between ESIC Hospital and the tie-up hospital have ensured that he gets the best possible treatment.

Shri Pradeep Kumar Sahu's story is a testament to the effectiveness of the ESI Scheme in providing necessary medical support to insured persons. His recovery journey highlights the importance of timely medical intervention and the comprehensive care system established by ESIC.



Scan for more details

A Testament to Timely Healthcare: Deepa's Recovery Under the ESI Scheme



Smt. Deepa

In the vast landscape of healthcare, timely medical attention can make all the difference, and such is the case for Smt Deepa, the wife of Shri Om Prakash, an Insured Person under the ESI Scheme. Diagnosed with pneumonia during childbirth, Deepa's journey to recovery is a testament to the effectiveness of the ESI Scheme in providing immediate and quality healthcare.

Deepa's health took an unexpected turn when she was diagnosed with pneumonia during the critical period of childbirth. Facing the challenges of both delivery and a severe health condition, Deepa needed immediate and specialized medical attention to ensure a safe delivery and her own well-being.

Under the ESI Scheme, ESIC Medical College & Hospital in Rajaji Nagar, Bengaluru, is equipped with state-of-the-art facilities and a team of experienced healthcare professionals. Deepa's case was handled with utmost care, and the medical staff ensured that she received the necessary treatment for both childbirth and pneumonia.

Despite the challenges, Deepa emerged as a proud mother of a healthy child, thanks to the comprehensive healthcare support provided by the ESI Scheme. Her remarkable recovery from pneumonia stands as a testament to the efficiency of the scheme in ensuring that individuals, even in critical situations, receive timely and effective medical care.



Scan for more details

A Brave Journey: Master Nitish's Fight Against Cancer



Master Nitish

Master Nitish's (son of Insured Person under ESI Scheme) battle against cancer is a story of hope and courage, as he is receiving one of the best medical care and treatments for cancer at the ESIC Medical College & Hospital, Sanathnagar, Hyderabad. Smt. Meena (mother of Master Nitish) thanks the doctors and staff nurses for all the support she is receiving during the medical treatment of Nitish.



Scan for more details

Empowering Lives: Smt. Rukmini's Journey to Recovery from Mouth Cancer through ESI Scheme



Smt. Rukmini

In a remarkable tale of resilience and timely intervention, Smt. Rukmini from Kalaburagi, Karnataka, shares her journey of overcoming severe tooth pain and a subsequent diagnosis of mouth cancer with the dedicated care provided under the Employees' State Insurance Scheme. Her story stands as a testament to the quality healthcare and timely treatment made possible through the ESI Scheme.

Smt. Rukmini initially sought medical attention for severe tooth pain, a discomfort that led her to discover a more serious underlying condition. The diagnosis revealed that she was facing the challenges of mouth cancer, requiring immediate and specialized medical care.



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Empowering Health: Smt. Puttugowramm's Triumph Over Ovarian Tumor through ESIC's Care



Smt. Puttugowramm

Smt. Puttugowramm from Chennahalli, Bangalore, an insured person under the Employees' State Insurance Scheme, shares her journey of overcoming a challenging health condition with the dedicated care provided by Dr. Renuka Ramaiah at ESIC Medical College & PGIMSR & Model Hospital in Rajaji Nagar, Bangalore.

Smt. Puttugowramm faced a history of severe abdominal pain, a discomfort that led her to seek medical attention. Upon evaluation, it was discovered that she had an ovarian tumor - a condition that required immediate and comprehensive medical intervention.



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Empowering Lives: A Glimpse into Shri Jagadeesan's Experience with ESI Scheme's Old-Age Medical Care



Shri Jagadeesan

In a heartening testimony to the impactful provisions of the Employees' State Insurance Scheme, Shri Jagadeesan from Tamil Nadu shares his positive experience as a beneficiary of the old-age medical care component of the scheme. The ESI Scheme ensures that insured individuals, along with their spouses, can access quality medical care at ESIC hospitals by contributing a nominal amount of Rs. 120/- per year.

Shri Jagadeesan's journey with the ESI Scheme has been a testament to the thoughtful design and efficacy of the program, providing healthcare support to older individuals at an affordable cost. His experience serves as an inspiring narrative, highlighting the accessibility and quality of medical services available under the ESI Scheme.



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Empathy and Support: ESI Scheme Provides Lifeline to the Family of a Deceased Insured Person



Ms. Chandanpall Paidu Raju

Ms. Chandanpall Paidu Raju from Suraram Colony, Hyderabad is wife of Ch. Chitti Babu, an Insured Person under ESI Scheme. Unfortunately, her husband died due to cardiac arrest during his course of employment. Now, she is getting assistance and monthly dependants' benefit under ESI Scheme.



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A Heartwarming Recovery: Shri K. Venkataramana's Journey with ESIC Medical College and Hospital



Shri K. Venkataramana

Shri K. Venkataramana from Khammam, Telangana, had fever, cough & breathlessness, after checkups he was diagnosed with heart problem. At the ESIC Medical College and Hospital, Sanath Nagar, Hyderabad he was treated timely, which helped him recover fast and get back to his normal life.



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A Triumph Over Adversity: Vasudev L. Mishra's Inspiring Journey at ESIC Medical College, Bengaluru



Master Vasudev L. Mishra

The inspiring journey of little child Vasudev L. Mishra, son of Lallu Prasad Mishra (Insured Person), suffering from Cleft Palate is a motivation for everyone. Master Vasudev was diagnosed with Cleft Palate at the age of two years, because of which he was unable to eat and talk. Vasudev's father (IP) got him treated at ESIC Medical College & PGIMSR & Model Hospital, Rajaji Nagar, Bengaluru, under the supervision of Dr. N. Durgesh Babu. After dedicated treatment, today, the child can comfortably eat, talk and live his life normally.



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**Resilience Rewarded:
Kumudha A's Story of Strength and ESIC Support**



Ms. Kumudha A

Standing against odds, today Kumudha A is living her life strongly with the help of ESIC. ESIC has been providing Kumudha A with a monthly pension of approximately Rs. 9000 and also provided the funeral expenses of Rs. 15,000. Today, she is able to sustain her life with all the support provided by ESIC.



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A Tale of Support and Gratitude: Chitra's Journey with ESIC After a Loss



Ms. Chitra

This is the story of Chitra (wife of late Shri Balasubramani, an IP under ESIC) who is living in Kodungaiyur, Chennai, Tamil Nadu. Shri Balasubramani (IP) suffered cardiac arrest while he was on duty. Under the ESI Scheme, today Ms. Chitra is receiving a monthly pension of Rs. 8000. Chitra is grateful for all the help and guidance she received from the ESIC staff in the complete process.



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Empathy in Action: ESIC Provides Support to Ms. Dakshayani During Challenging Times



Ms. Dakshayani

Ms. Dakshayani (wife of Shri Hari Mohan (IP)) is from Sriperumbudur, Kanchipuram, Tamil Nadu and her life completely changed when she received the tragic news of her husband's demise in an accident. Under ESI Scheme, Dakshayani was able to receive funeral expenses of Rs. 15,000 and Dependant's Benefit (DB) credited to her bank account. With all the support Dakshayani received from ESIC, today she is living a financially secure life.



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An awe-inspiring journey of Shri Ramesh Chandra S. (IP)



Shri Ramesh Chandra S.

This is an encouraging story of Shri Ramesh Chandra S. (Insured Person), a resident of Gokulam, Mysore, Karnataka, who worked in a factory. He lost his one hand during course of his employment while operating a machinery in the factory. Under the ESI Scheme, Shri Ramesh Chandra S. is now receiving a pension under the Permanent Disablement Benefit (PDB) which is helping him in leading a financially secured independent life.



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Empowering Smiles: Smt. Sakamma's Journey to Transformation through ESIC's Healthcare



Smt. Sakamma

In a heartening tale of resilience and transformation, Smt. Sakamma from Layout, Bangalore, a dedicated housekeeping staff and an Insured Person under the Employees' State Insurance Scheme, found solace and a renewed sense of confidence through the medical care provided at ESIC Medical College & PGIMSR & Model Hospital in Rajaji Nagar, Bangalore.

Smt. Sakamma carried the challenge of a cleft palate (cut lip) since her birth, a condition that can impact both physical health and emotional well-being. Yet, her spirit remained unbroken, and her commitment to her work as a housekeeping staff was unwavering.



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ESIC Support: A Lifeline in Times of Crisis



Shri Sarabjit Yadav

In 2013, Sarabjit Yadav faced a serious health issue when his heart rate slowed down, requiring the installation of a pacemaker in Delhi. Fast forward to 2024, during a routine check-up in Faridabad, he discovered that the pacemaker's vial had shrunk.

Thankfully, with his son's ESI card, Sarabjit was able to access quick and effective medical care through the ESIC system. This ensured that he received the necessary treatment without delay. Today, Sarabjit is fully recovered, and his experience highlights the crucial role of ESI in providing timely healthcare during unexpected health challenges.



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What Skilled and Efficient Medical Care Can Do



Shri Krishna Prasad

In 2021, Shri Krishna Prasad suffered a heart attack and was treated at Safdarjung Hospital, where an angiography revealed damage to the heart wall. With the support of his ESI card, Krishna received prompt and effective treatment.

Thanks to the skilled medical care he received, Krishna made a full recovery and continues to enjoy good health today. His experience demonstrates the critical role the ESI Scheme plays in providing timely, life-saving treatment when it's needed most.



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Shri Vikas Thapar: A Journey of Hope, Treatment, and Selflessness



Shri Vikas Thapar

Shri Vikas Thapar had been managing high blood pressure for years, which eventually led to kidney problems. For over four years, he relied on medication, but his condition worsened, and he needed more intensive care. Thanks to his ESI card, Vikas sought treatment at the ESIC hospital, where he was admitted and started dialysis the very next day.

For nine months, he received continuous dialysis with his health closely monitored. Eventually, his doctor recommended a kidney transplant, and Vikas's wife selflessly offered to be the donor. Through this experience, Vikas learned the value of life and the importance of helping others. He is deeply grateful for the support from ESIC and for his wife's courageous decision to make a life-saving contribution.



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ESIC Care: Ensuring Quality Treatment for Families



Smt. Kalavati Devi

Smt. Kalavati Devi, a beneficiary through her daughter's ESI card, received timely and effective medical care. Thanks to the ESI Scheme, she was able to access treatment that resulted in a smooth and successful operation. Her experience highlights how the ESI scheme supports families by providing not only essential healthcare but also a hassle-free, efficient process that helps individuals like Kalavati Devi regain their health and peace of mind. We are proud to be a part of her recovery journey.



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A Story of Early Detection and Successful Treatment



Shri Padam Chand

Padam Chand came to the ESIC hospital seeking help for pain and a burning sensation while urinating. Through his son's contributions to the ESI Scheme, he was able to access a timely checkup. After a thorough examination, the doctors diagnosed testicular cancer and recommended surgery.

Thanks to the expertise of our medical team, Padam underwent a successful operation and is now pain-free and in better health. His story serves as a reminder of the importance of early detection and the life-saving support provided through the ESI system. We are proud to have played a role in his recovery.



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Healing of Kishan Chand Through Expertise and Compassion



Shri Kishan Chand

Kishan Chand sought medical treatment at the ESIC hospital, thanks to his son's ESI card. After undergoing a successful operation, he experienced significant improvement in his condition. The high level of care provided by our dedicated medical team helped him recover swiftly and feel better than before.



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Comprehensive Support in the Fight Against Cancer



Shri Krishna Kumar

In April, Krishna Kumar began experiencing health issues and sought treatment in Sonipat. After a thorough examination, doctors diagnosed him with cancer. Fortunately, with the support of his ESI card, Krishna was referred to the ESIC hospital in Faridabad through the Panipat office.

Thanks to the prompt and expert care he received, Krishna is now fully recovered. His experience highlights the critical role the ESI health infrastructure plays in ensuring seamless access to top-quality medical care during challenging times.



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Healing After Injury with Expert Treatment



Ms. Jyoti Devi

Ms. Jyoti Devi came to the ESIC hospital after a fall from the stairs left her with a fractured nose bone, causing her nose to become crooked. With the help of her ESI card, she received immediate care from our skilled doctors, who performed a successful surgery to correct the issue.

Today, Jyoti is fully recovered, breathing easily and with her nose restored to its natural shape. Her experience reflects the quality and efficiency of the care provided at the ESIC Hospital ensuring swift recovery and improved well-being.



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Honoring a Legacy Through Eye Donation



Shri Omprakash Aggarwal

When Shri Omprakash Aggarwal's wife passed away on August 6, 2022, the family decided to honor her legacy by donating her eyes. Guided by a strong sense of compassion and their mother's inspiration, they reached out to the Faridabad ESIC hospital for support.

Our team quickly responded, ensuring that only the membrane of the eyes was taken, not the entire eye. These corneas were successfully transplanted, restoring sight for two individuals. Omprakash's experience highlights the importance of eye donation, a simple yet powerful act that can transform lives. We are proud to assist families in such meaningful contributions.



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Smt. Malti's Early Detection and Successful Surgery



Smt. Malti

Smt. Malti, an employee at Faridabad Shahi Sports, utilized her ESI card to seek medical care when she visited the ESIC hospital in August for an ultrasound. The doctor detected lumps in her uterus and recommended surgery.

Thanks to the timely diagnosis and prompt surgery, Malti is now fully recovered and free from any issues. Her experience underscores the value of early detection and the efficient care provided through the ESIC medical care infrastructure helping individuals get back to health quickly and confidently.



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Lifesaving Treatment Beyond Retirement



Shri Somnath

Shri Somnath, a former employee of a plastic company, continued to contribute to the ESI system even after his retirement, ensuring he could access medical care when needed. In July 2022, he was diagnosed with multiple myeloma and received treatment at the ESIC hospital, which included chemotherapy and a bone marrow transplant.

Shri Somnath is now on medication and doing well. His story highlights the importance of continued contributions to the ESI Scheme, providing life-saving care even after retirement.



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Restoring Health Through Timely Treatment



Ms. Mansi Subedi

Ms. Mansi Subedi began experiencing severe symptoms, including yellowing of her hands and feet, along with extreme fatigue. After a consultation, it was discovered that her blood levels were dangerously low, and her platelets were not forming properly.

Ms. Mansi then received treatment at the ESIC hospital, where she underwent a bone marrow transplant. Within a month, her health showed remarkable improvement. Her story demonstrates the vital role ESIC plays in providing timely, life-changing treatment for those in need.



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ESIC Care: Swift Action and Successful Treatment



Shri Kher Singh

Shri Kher Singh noticed a wound in his mouth, which led to the discovery of a lump. After further tests, he was diagnosed with cancer. With the help of his son's ESI card, Kher Singh was referred to the ESIC hospital, where the lump was successfully removed through surgery.

Throughout the treatment process, Kher received excellent care and support from our medical team. His recovery is a testament to the comprehensive and timely care available under the ESI Scheme, ensuring patients receive the attention they need to heal and thrive.



Scan for more details

Swift Treatment for a Full Recovery



Shri Dinesh Chand

Shri Dinesh Chand came to the ESIC hospital after experiencing unusual swelling on his face for two months. After a thorough examination, the doctor recommended surgery. With the help of his son's ESI card, Dinesh received the necessary treatment without delay.

Thanks to the expertise of our medical team, Dinesh underwent a successful operation and made a full recovery, regaining his ability to speak normally. His experience highlights the vital support provided under the ESI Scheme ensuring quick access to essential healthcare when it's needed most.



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Life-Saving Stories of Support and Expertise



Ms. Santo Devi

Ms. Santo Devi suffered a heart attack a year ago and was brought to the ESIC hospital, where she underwent surgery, and two devices were inserted. Unfortunately, the first device became infected, and a second was needed, which also faced complications.

With the support of her son Bhagatram's ESI card, Santo was able to receive the continuous treatment she needed, including multiple surgeries, without the financial burden. Today, she is alive and well, and her story is a testament to how the ESI healthcare can provide critical care when it matters most.



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A New Lease on Life Through Timely Treatment



Shri Shivnarayan Singh

Shri Shivnarayan Singh experienced frequent nosebleeds and dizziness, leading him to visit the ESIC hospital in 2022. After thorough examination, he was diagnosed with plastic anemia. Thanks to his daughter's ESI card, Shivnarayan received the necessary treatment without financial concern.

With the expertise and care provided by our medical team, Shivnarayan is now fully recovered and feels rejuvenated. His story highlights the life-changing impact of the ESI medical care ensuring that essential healthcare is accessible and effective when it's needed most.



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A Lifeline of Care: How ESIC Transformed Monika's Life



Ms. Monika Singh

At just 13 years old, Ms. Monika Singh's world was turned upside down when she was diagnosed with End Stage Renal Disease. Her health began to deteriorate rapidly, and her family found themselves overwhelmed by the burden of costly treatments.

But then, hope arrived through the ESIC. Monika's father, an IP since 2011, discovered the comprehensive healthcare support available under the scheme. With the ESIC card in hand, Monika was able to receive regular dialysis completely free of cost—something her family could never have afforded otherwise.

Over the next 13 years, Monika's journey was supported by ESIC, from the early days at AIIMS to continued treatments at ESIC Hospital Basaidarapur and other network hospitals. The cost of dialysis, medications, and critical procedures, all covered by ESIC, lifted an immense financial strain off her family, allowing Monika to focus on her education and personal growth, despite the challenges her health presented.

Today, Monika continues to live a life filled with hope and possibility, thanks to the unwavering support and care provided by ESIC. Her story is a testament to the ESIC's comprehensive healthcare services—more than just an insurance scheme, it is a lifeline, offering essential care and making a lasting difference in the lives of millions.

ESIC's Journey: A Transformation for the Workforce and Healthcare



Shri K. Mishra

The Employees' State Insurance Corporation (ESIC) was founded with the vision of providing social security to India's workforce, particularly in terms of healthcare and financial assistance during illness or injury. Established to protect workers' rights and offer a safety net, ESIC's promise was both noble and essential. However, by the 1980s, the organization faced considerable challenges that threatened its effectiveness and credibility.

In the early years, the scheme faced multiple obstacles. The 1980s saw India's textile and other large industries struggling due to economic difficulties. This led to widespread layoffs and a high degree of discontent among workers. The misuse of cash benefits offered by the ESIC scheme further damaged its reputation. In certain regions, frustration boiled over, even leading to violence between workers and ESIC staff. The situation was so bad that in some areas, including Porbandar, the birthplace of Mahatma Gandhi, the scheme had to be withdrawn altogether.

Despite these significant setbacks, ESIC's commitment to social security remained strong. With prudent financial management, the corporation's funds continued to grow, even as benefits were being disbursed to those in need. However, the organization's medical services came under even greater scrutiny. In some parts of the country, the state governments were responsible for running healthcare facilities, leading to tension and dissatisfaction with ESIC's ability to deliver quality care.

The 21st century marked the turning point in ESIC's journey. In response to mounting criticisms, the corporation embarked on a path of major reform and transformation. ESIC began taking control of hospitals in major cities like Chennai, Mumbai, and Kolkata, instead of relying on state governments to manage healthcare services. This change led to a significant improvement in the

quality of healthcare delivery, as ESIC now had direct oversight and could ensure consistency in the services provided to insured workers and their families.

A key milestone in this transformation was the introduction of medical colleges under the ESIC banner. These institutions not only helped improve medical education but also enhanced the quality of healthcare by providing a pipeline of skilled doctors and healthcare professionals. Simultaneously, the infrastructure of ESIC hospitals was upgraded to meet modern standards. Renovations were carried out in hospital buildings to provide a more corporate, professional environment conducive to high-quality treatment. Additionally, the entire organization was computerized, streamlining operations and improving efficiency.

Public relations also became a priority during this phase of ESIC's growth. Through aggressive campaigns, the corporation worked to improve its image and rebrand itself as a modern, efficient, and patient-centered healthcare provider. This approach paid off, as both workers and their families began to see a noticeable improvement in the services provided.

One of the most telling signs of ESIC's transformation came when a senior official, during a visit to Chennai for cataract surgery, experienced firsthand the excellence of ESIC's healthcare system. At the ESIC-run KK Nagar Medical College and Hospital, the experience was exemplary. The staff, from doctors to technicians, displayed remarkable professionalism and compassion. The hospital itself boasted high-quality facilities, comparable to those found in private corporate hospitals, with a level of care that surpassed expectations. Dr. Kalidas Chavan Dattatreya, the Dean of the hospital, personally ensured that the patient received the best care possible, a testament to the leadership's dedication to patient welfare.

Today, ESIC stands as a modern, robust institution that provides quality healthcare services and a supportive environment for the workforce. The reforms of ESIC 2.0 have transformed the organization from its troubled past into a thriving healthcare provider, committed to safeguarding the health of millions of Indian workers. The positive changes in ESIC's medical services, infrastructure, and public perception reflect the organization's ongoing mission to evolve and serve the needs of the nation's workforce.

Long live ESIC! Long live Bharat!



क.रा.बी.नि
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